

AGENCY BULLETIN

November 17, 2011

Ref: 1125

To: All Travel Agents

Checked Baggage Policy Reminder

Please be reminded that Air Canada new baggage policy is in effect for tickets issued on/after 07th September 2011 for travel from 27th October 2011 onwards. Issuing agents are responsible for indicating the applicable free baggage allowance on passenger's ticket correctly. Otherwise, issuing agents are subject to Agency Debit Memo (ADM) of the relevant baggage fee being applied plus ticket error fee of minimum CAD50, regardless that the wrong indication is due to the error of GDS ticketing system.

Below is a grid which outlines the baggage policy by service for your reference.

ECONOMY CLASS	Regular free baggage allowance to be indicated on ticket	2 nd bag fee per direction for your reference
Between Canada/USA and Hong Kong / China / Asia / Australia	1 PC	From Hong Kong : HKD 560
		From Canada/USA : CAD/USD 70
To/from Japan	2 PC	NA
Within Canada	1 PC	CAD 20
Between Canada/USA and South America (excluding Brazil/Venezuela)	1 PC	CAD/USD 70
Between Canada and USA	0 PC	1 st bag : CAD25 2 nd bag : CAD35
EXECUTIVE FIRST / EXECUTIVE CLASS	2 PC	NA

Above policy are subject to change. Complete details on Air Canada's baggage policy are available at www.aircanada.com/en/travelinfo/airport/baggage/checked.html

Note: There are exceptions on baggage allowance for eligible members but tickets must be issued with the regular applicable free baggage allowance.