

## Air New Zealand (NZ) London (HEATHROW) Year Round Fare

**Travel period: commenced on/after 20Jun12 until further notice**

Ex HKG to	Cabin	Outbound Departures	Max stay	Return Fare	One-way Fare	Class Code
London (Valid on NZ38/39 only)	Business Premier	Year around	1 year	\$46,313	\$30,093	C
				\$36,133	\$23,473	D
				\$30,433	\$19,763	Z
				\$24,733	\$16,063	J
	Pacific Premium Economy	Year around	1 year	\$19,833	\$12,873	U
				\$16,933	\$10,993	E
				\$14,493	\$9,403	O
				\$12,133	\$7,873	A
	Pacific Economy	Year around	1 year	\$16,303	\$10,583	Y
				\$14,653	\$9,513	B
				\$13,143	\$8,533	M
				\$11,813	\$7,663	H
				\$10,603	\$6,883	Q
				\$9,523	\$6,173	V
				\$8,553	\$5,543	W
\$7,443				\$4,823	T	
Low season 11Jan-17Jun, 20Sep-31Dec				\$6,413	\$4,153	L
\$5,543				\$3,593	S	

## Terms & Conditions

- 1) Child fare : 75% of adult fare (Aged 2-11). (Except Business class) **J, Z, D, C**: No child discount.
- 2) UM service : Please see UMNRR chart applies applicable adult fare with completed UM documentation.
- 3) Infants : Aged under 2 years without occupying a seat, 10% of applicable adult fare. Only 1 infant per travelling adult.
- 4) Amendment fee (After Ticketing) : **S, L, T, W, V, Q, A, O, E**: Changes permitted up to the day of departure at a cost of HKD1000 per change.  
**H, M, B, Y, U, Z, D, C**: Changes permitted free of charge. New ticket must be equal or greater value.  
**J**: Changes permitted at a cost of **HKD1000** per change.  
**S, L, T, W, V, Q, H, M, B, Y, A, O, E, U, Z, D, C**: New ticket must be equal or greater value. Ticket must be revalidated/reissue within **if no penalty of HKD1000 apply**. Travel Centre service fee may apply.  
**If ticket Not revalidated/reissued within the same day, penalty of HKD1000 apply on top of any other penalties.**  
**J**: New ticket must be equal or greater value. Ticket must be revalidated/reissue within same working day, **if no penalty of HKD1000 apply**. Travel Centre service fee may apply.  
**S, L, T, W, V, Q, A, O, E**: Change fee waived if upgrading to a higher cabin at a higher rate.  
**If ticket not revalidated/reissued within the same day, penalty of HKD1000 apply on top of any other penalties.**
- 5) Combinability : Combinable on half roundtrip basis with other LHR fares (except student fares) within the same seasonality. Rules of the most restrictive 1/2 RT apply.
- 6) Open dated tickets : Not permitted.
- 7) Waitlist : **S, L, T, W, V, Q, A, O, E**: Not permitted.  
**H, M, B, Y, U, Z, D, C, J**: Permitted.
- 8) Refund : **S, L, T, W, V, Q, A, O, E**: Wholly unused ticket - HKD1125 for cancellation fee applied. No partial refund.  
**H, M, B, Y, U**: Wholly unused ticket - HKD625 for cancellation fee applied.  
Partial refund - HKD625 for cancellation fee, after deduction of the applicable OW fare.  
**Z, D, C**: Refundable without penalty, service fee HKD250.  
**J, NON-REFUNDABLE**
- 9) No show : **S, L, T, W, V, Q, A, O, E**: No-show penalty of HKD2000 applies plus rebooking fee for date change.  
**H, M, B, Y, U, Z, D, C**: No-show penalty of HKD1500 applies.  
**J**: Tickets are INVALID and NON-REFUNDABLE in case of no show.
- 10) Air points Dollars : Air points accrual. **Tickets are NON-ENDORSABLE & NON-REROUTABLE. VALID ON NZ38/39 ONLY.**
- 11) Fares are inclusive HK security charge. Subject to all applicable taxes and fuel surcharge.
- 12) All fares, conditions & flight schedule are subject to change without prior notice.

TTL Guidelines	HKG-LHR
Booking Class	S, L, T, W, V, Q, H, M, B, Y, A, O, E, U, (except for J,Z,D,C)
Booking made	TTL
More than 60 days of departure	within 14 days of confirmed HKG/LHR sector
30 - 60 days of departure	within 7 days of confirmed HKG/LHR sector
Less than 30 days of departure	within 3 days of confirmed HKG/LHR sector
Within 3 days of departure	Immediate
TTL Guidelines	HKG-LHR
Booking Class	J, Z, D, C
Booking made	TTL
More than 14 days prior to departure	At least 14 days prior to departure
Within 14 days of departure	With 72 hours of confirmed HKG-LHR sector

 **Tel : 2524 4154**

 **Fax : 2868 4213**

香港代理商：AC, AY, BR, CO, DL, EK,  
HU, HX & UO, KA, KQ, LA, LJ, MH,  
NZ, QF, RJ, SA, TK, UA, VN, 3K, 5J

Pseudo code:  
Abacus - D668      Amadeus - HKGH22550  
Galileo - VDV      World span - BR5  
Cheque Payable to: H.C.Patterson & Co., Ltd.

**Ticketing: Anthony , Flora , Ida , Joyce , Jacqueline , Josephine , Mat**

**Address : Flat F, 8/F, No. 8 Hart Avenue, Tsim Sha Tsui, Kowloon (MTR Exit A2, D2 or N1)**

地 址：九龍尖沙咀赫德道8號8樓F室 \*百樂門酒樓樓上\*

**Patterson Holidays: Tel: 3102 2371 / Fax: 2868 4213**

**Sales & Marketing Department:** Aries Cheng , Jason Tam, Ophelia Fong

Tel : 2522 8177 / Fax : 2868 4213 / Email address : [sales@pattersontravel.com.hk](mailto:sales@pattersontravel.com.hk)

Bank account: HSBC-808 283329 001 / Bank of China-019 595 000 27417 / Wing Hang Bank-148 669 001