



Subject	UNACCOMPANIED MINOR CHANGES
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Date	10JUN 09
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For travel effective 01 Sep 2009 the unaccompanied minor (UMNR) acceptance policy will change. Highlights of the changes are:-

- Age limits will change for UMNRs travelling on long haul flights
- Carriage will be restricted to NZ operated flights only – connections to other airlines will not be accepted
- Carriage on long haul flights will be restricted to single sector flights
- All travel must be on a single ticket/PNR including any connections
- The number of connecting flights is limited

For bookings already ticketed before 10Jun09 Air New Zealand will accept the travel as booked under existing policy for travel after 01 Sep 2009.

For bookings not already ticketed the new policy will apply for travel from 01 Sep 2009.

For bookings not already ticketed the existing policy will apply for travel up to 31 August 2009.

If you are booking a UMNR for travel before 01 September, the existing policy applies.

If you are booking a UMNR , and travel is on or after 01 September, the new policy applies.

All UMNR passengers are still required to apply adult fares with completed UM documentation.

The Unaccompanied Minors Age Limits chart on Page 2 of this Bulletin details the new age limits and the journey restrictions that will apply based on the UMNRs age on the date of commencement of travel as from 01 Sep 2009. Some international journeys are now restricted to UMNRs 8 years and over.

Due to the sometimes complex nature of interline travel and to align ourselves with many of our partner airlines Air New Zealand will no longer accept UMNRs connecting to / from another carrier.

Restrictions have also been placed on long haul travel and the number of connecting flights as outlined in the Age Limits chart below. These restrictions include raising the acceptance age to 8 years and restricting carriage to single sector long haul flights.

To enable all interested parties to have clear details of the UMNR's travel, all sectors of the journey must be booked and ticketed on a single PNR / ticket.



AIR NEW ZEALAND

Unaccompanied Minor Age Limits

		Under 5 years	5 to 7 years	8 to 11 years	12 to 16 years
Same day Domestic New Zealand journey	e.g. AKL – WLG or ZQN - CHC - AKL	Must travel with an adult 15 years or older	Permitted as an Unaccompanied Minor	Permitted as an Unaccompanied Minor	May travel alone or as an Unaccompanied Minor at parent/guardian request.
One single sector international flight	e.g. CHC – SYD or HKG- LON or HKG- AKL	Must travel with an adult 15 years or older	Permitted as an Unaccompanied Minor	Permitted as an Unaccompanied Minor	May travel alone or as an Unaccompanied Minor at parent/guardian request.
One single sector international flight <u>within</u> the South West Pacific plus one same day Domestic New Zealand journey or vice versa	e.g. RAR - AKL – CHC	Must travel with an adult 15 years or older	Must travel with an adult 15 years or older	Permitted as an Unaccompanied Minor	May travel alone or as an Unaccompanied Minor at parent/guardian request.
One single sector international flight <u>from/to</u> the South West Pacific plus one same day Domestic New Zealand journey or vice versa	e.g. NSN-AKL-HKG	Must travel with an adult 15 years or older	Must travel with an adult 15 years or older	Permitted as an Unaccompanied Minor	May travel alone or as an Unaccompanied Minor at parent/guardian request.
One single sector international flight to/from the South West Pacific plus one same day single sector international flight within the South West Pacific	e.g. HKG - AKL - SYD	Must travel with an adult 15 years or older	Must travel with an adult 15 years or older	Permitted as an Unaccompanied Minor	May travel alone or as an Unaccompanied Minor at parent/guardian request.
Two single sector international flights within the South West Pacific	e.g. SYD - AKL - RAR	Must travel with an adult 15 years or older	Must travel with an adult 15 years or older	Permitted as an Unaccompanied Minor	May travel alone or as an Unaccompanied Minor at parent/guardian request.
Two or more single sector international flights other than above	e.g. LON - HKG - AKL	Must travel with an adult 15 years or older	Must travel with an adult 15 years or older	Must travel with an adult 15 years or older	May travel alone. Cannot travel as an Unaccompanied Minor.

Note: The above table is for Air New Zealand operated services only

South West Pacific includes the following countries:

American Samoa, Australia, Cook Islands, Fiji, French Polynesia, Kiribati, Nauru, New Caledonia, New Zealand, Niue, Papua New Guinea, Samoa, Solomon Islands, Tonga, Tuvalu, Vanuatu, Wallis and Futuna Islands