

Sales Notice

Reference : HKGSZ078.26/19

Date : 14 November 2019

Subject : **Agent Payment Method Policy**

Please be informed that Qantas Airways required Travel Agency to strictly adhere to IATA Resolution 890 (Customer Cards Rules) when using the Credit Card acceptance merchant agreement of the Carriers to collect payment. Qantas does not accept alternative methods of payment for Agent settlement including cards issued in the name of the Agent or any person permitted to act on behalf of the Agent for payment for the sale of passenger air transportation and ancillary services with immediate effect.

In additions, Private Fares are not allowed to use any kind of credit card as form of payment.

In case of non-compliance by the Travel Agents with this Credit Card Acceptance Policy, Qantas Airways shall restrict such non-compliance including the issuance of ADMs.