

長榮航空/立榮航空調整訂位服務費費用

長榮航空/立榮航空訂位服務費(Booking Service Charge, 簡稱 BSC)作業規範

- 一. 生效日：開(改)票日 2024/05/01 (含)起。
- 二. 適用行程：
不限開票地，行程起始點自香港以外的 BR/B7 國際線航班。
- 三. 適用本票：
開立長榮航空(695) / 立榮航空(525) / 漢恩航空(169) / FlexFlight (365)之機票
- 四. 艙等：除 I/R/E/X/N Class 以外，其餘 RBD 皆須收取。
- 五. 適用票種：
所有個人機票及團體機票，但不包含不佔位嬰兒票、會員酬賓機票、免費及折扣票 e.g. ID, AD, RG, DG, GE, DM 等。
- 六. 收取金額：
每張機票收取美金 25 元，無任何折扣，且不予退費。特殊旅客服務如擔架機位(STCR)以及額外座位(CBBG/EXST)，不另外徵收。
- 七. 訂位服務費將不提供列退佣金。
- 八. 收取方式：以 IATA Tax Code "YR" 隨票徵收。
- 九. 退改票規範：
 1. BSC 不可退費，僅下列情況可接受退費：
 - (1) 行程受班機異動影響。
 - (2) 符合長榮/立榮航空免扣退票手續費。
 - (3) 符合美國 DOT 全額退費之規範。
 2. 機票更改時，相關 BSC 費用不可與票價或其他稅金差額互相折抵。
 3. 2024/04/30(含)前開立機票之改票規範：
 - (1) 全程未使用機票，以改票日為計價基準。
 - (2) 部分使用機票，以原開票日為計價基準。
- 十. 開立新票時，若長榮航空(695)本票只開立 B7 國際航段，或立榮航空(525)本票只開立 BR 航段時，須依本作業規範人工收取每張機票等值美金 25 元之訂位服務費。

EVA AIR / UNI AIR Increase Booking Service Charge

1. Effectiveness: for tickets issue/reissue on/after 01MAY2024
2. Applicable Routes:
Regardless of the place of issue, all BR/B7 international flights except journey originating from Hong Kong.
3. Applicable Stock:
Tickets issued by EVA AIR (695) / UNI AIR (525) / HAHN Air (HR/169) or FlexFlight (W2/365)
4. Class (RBD): all RBDs except I/R/E/X/N
5. Fare Type:
All EVA AIR (695) / UNI AIR (525) tickets except followings:
 - (1) Infant Fare Tickets
 - (2) Infinity MileageLands Award Tickets
 - (3) Free and Reduced Fare Tickets, e.g. ID/AD/RG/DG/GE/DM
6. Standard Charge:
USD 25.00 per ticket without any discount and this charge is non-refundable. Tickets issued for special services including stretcher (STCR) 、extra seat (CBBG/EXST)...etc. will NOT be applied to this charge.
7. No commission/incentive shall be granted for BSC.
8. The BSC will be collected under the IATA Tax Code – “YR”.
9. Refunds/Changes Assessment
 - (1) The BSC is non-refundable, except for following conditions:
 - A. Journey affected by flight irregularities.
 - B. Ticket met the requirements of BR/B7 refund fee waiver regulations.
 - C. Full refund in accordance with U.S. DOT regulations.
 - (2) Netting between the BSC and the fare/tax difference is not permitted.
 - (3) Changes for tickets issued on/before 30APR2024
 - A. Totally unused tickets: based on the current ticketing date.
 - B. Partially used tickets: based on the historical ticketing date.
10. When first issuing EVA AIR (695) tickets with B7 international flights only, or UNI AIR (525) tickets with BR flights only, please collect BSC USD25.00 manually according to this guideline.