



A STAR ALLIANCE MEMBER

# ex-HKG publish fare rules and Fare Family

Update: Adjusted refund and no show charges on Asia (except Taiwan), North America, Europe and Oceania routes.  
Revised low season travel period

Effective from 01MAR24

Cabin		Economy			Premium Economy			Royal Laurel/Premium Laurel/ Business Class			
Fare Family		BASIC	STANDARD	UP	BASIC	STANDARD	UP	BASIC	STANDARD	UP	
Booking Class		V, W, S	Q, H, M	B, Y	P	T, L	K	D	J	C	
Taiwan	Refund	USD 60	USD 40	USD 30	-	-	-	USD 120	USD 60	USD 30	
	Rebooking/Reissue	USD 32	USD 16	Free	-	-	-	USD 100	USD 32	Free	
	No-Show	USD 60	USD 40	USD 20	-	-	-	USD 60	USD 40	USD 20	
	Checked Baggage	1 pc X 23kg	2 pcs X 23kg	2 pcs X 23kg	-	-	-	2 pcs X 32kg	2 pcs X 32kg	2 pcs X 32kg	
Asia (except Taiwan)	Refund	USD 150	USD 100	USD 50	USD 150	USD 100	USD 50	USD 200	USD 150	USD 50	
	Rebooking/Reissue	USD 70	USD 35	Free	USD 70	USD 35	Free	USD 100	USD 50	Free	
	No-Show	USD 150	USD 100	USD 50	USD 150	USD 100	USD 50	USD 150	USD 100	USD 50	
	Stopover in Taiwan	1st	Free			Free			Free		
		2nd	USD 200	USD 100	Free	USD 200	USD 100	Free	USD 200	USD 100	Free
Checked Baggage	1 pc X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 32kg	2 pcs X 32kg	2 pcs X 32kg	
North America, Europe, Oceania	Refund	USD 250	USD 150	USD 50	USD 250	USD 200	USD 50	USD 350	USD 250	USD 50	
	Rebooking/Reissue	USD 100	USD 50	Free	USD 120	USD 70	Free	USD 150	USD 100	Free	
	No-Show	USD 200	USD 150	USD 100	USD 200	USD 150	USD 100	USD 200	USD 150	USD 100	
	Stopover in Taiwan	1st	Free			Free			Free		
		2nd	USD 200	USD 100	Free	USD 200	USD 100	Free	USD 200	USD 100	Free
Checked Baggage	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 32kg	2 pcs X 32kg	2 pcs X 32kg	
Advance Seat Selection		\$	Free on Standard Seats	Free on Standard Seats & Preferred	\$	Free	Free	Free	Free	Free	
Mileage accrual		50%	75%	100%	100%	115%	125%	125%	150%	175%	
Upgrade with Miles		X	✓	✓	X	✓	✓	-	-	-	
Child Discount		Unless otherwise specified, 75% of adult fares (applicable to cancellation, reissue and stopover charge)									
Infant Discount		Unless otherwise specified, 75% of adult fares (applicable to cancellation, reissue and stopover charge)									
Destinations: KHH	No-Show	USD 60	USD 40	USD 20	-	-	-	USD 60	USD 40	USD 20	
	Checked Baggage	1 pc X 23kg	2 pcs X 23kg	2 pcs X 23kg	-	-	-	2 pcs X 32kg	2 pcs X 32kg	2 pcs X 32kg	
Asia (except Taiwan)	Refund	USD 150	USD 100	USD 50	USD 150	USD 100	USD 50	USD 200	USD 150	USD 50	
	Rebooking/Reissue	USD 70	USD 35	USD 800	USD 70	USD 35	Free	USD 100	USD 50	Free	
	No-Show	USD 150	USD 100	USD 1,100	USD 150	USD 100	USD 50	USD 150	USD 100	USD 50	
	Stopover in Taiwan	1st	Free			Free			Free		
		2nd	USD 200	USD 100	Free	USD 200	USD 100	Free	USD 200	USD 100	Free
Checked Baggage	1 pc X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 32kg	2 pcs X 32kg	2 pcs X 32kg	
North America, Europe, Oceania	Refund	USD 250	USD 150	USD 50	USD 250	USD 200	USD 50	USD 350	USD 250	USD 50	
	Rebooking/Reissue	USD 100	USD 50	USD 520	USD 120	USD 70	Free	USD 150	USD 100	Free	
	No-Show	USD 200	USD 150	USD 720	USD 200	USD 150	USD 100	USD 200	USD 150	USD 100	
	Stopover in Taiwan	1st	Free			Free			Free		
		2nd	USD 200	USD 100	Free	USD 200	USD 100	Free	USD 200	USD 100	Free
Checked Baggage	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 23kg	2 pcs X 32kg	2 pcs X 32kg	2 pcs X 32kg	
Advance Seat Selection		\$	Free on Standard Seats	Free on Standard Seats & Preferred	\$	Free	Free	Free	Free	Free	
Mileage accrual		50%	75%	100%	100%	115%	125%	125%	150%	175%	
Upgrade with Miles		X	✓	✓	X	✓	✓	-	-	-	
Child Discount		Unless otherwise specified, 75% of adult fares (applicable to cancellation, reissue and stopover charge)									
Infant Discount		Unless otherwise specified, 75% of adult fares (applicable to cancellation, reissue and stopover charge)									
Senior Citizen Discount		100% of adult fares.									
Maximum Stay and Minimum Stay		No restriction.									
Flight Applicable		unless otherwise specified, all fares valid on BR/B7 operating flights only.									
Refund		Refund fee applied to totally unused ticket only. Non-refundable for partially used ticket. Unused taxes and surcharges can be fully refund.									
Rebooking		1- Change must be made within ticket validity. 2- Change of airport within one city does not constitute ticketed point changed. 3- When the new itinerary results in a HIGHER fare- collect fare difference and change fee if applicable. when the new itinerary results in a LOWER fare- no refunds will be made and collect change fee if applicable /by manually reissuance only. 4- If change to 1st flight coupon- use current BR/B7 public fares governed by same rule for re-price measure advance purchase from ticket reissue date. 5- If no change to 1st flight coupon-use historical BR/B7 public fares governed by same rule for re-price. 6- Charge the highest change fee of all changed fare component per ticket. 7- The change fee applies per reissuance per person									
No-Show		No-Show fee will be charged per ticket transaction per person with coupon suspended status. Infant without seat: Free of Charge. Collect the No-Show fee by issuance of EMD and inform EVA Reservation and Ticketing office to change the E-ticket coupon status to "O" (Open) for rebooking or refund.									
Rerouting		Permitted by reissue.									
STPC		Not provided.									
Stopover		Stopover at transit point is not allowed for one way fares. Stopover at BR Gateway is permitted for all fares with add-on.									



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Open Jaw	Permitted at half round trip basis. Except C/K/Y Class, combination allowed within same region only. a. Taiwan b. North East Asia - Japan and South Korea c. South East Asia - Cambodia, Indonesia, Malaysia, Philippine, Singapore, Thailand and Vietnam d. Mainland China e. North America - USA and Canada f. Europe
Combination of Fare Family and BCC	Permitted. Most restrictive rules applied on cancellation fee, reissue fee, No-Show fee and number of stopovers.
Unaccompanied Minors	C-,J-,D-: UM Aged 8-11 is accepted; Others RBD: UM Aged 5-11 is accepted. 100% of adult fares for BR/B7 operating flights only.
Remarks	All fares are subject to Hong Kong Passenger Security Charge, taxes and other surcharges. Fares are subject to change without prior notice. Farelists are for reference only, please refer to GDS for details.