

長榮航空/立榮航空訂位服務費作業規範調整 (Booking Service Charge, 簡稱 BSC)

長榮航空/立榮航空訂位服務費(Booking Service Charge, 簡稱 BSC)作業規範將調整如下

- 一. 生效日：開(改)票日 **2024/07/01**(含)起。
- 二. 適用行程：
不限開票地，行程起始點自香港以外的 BR/B7 國際線航班。
- 三. 適用本票：
開立長榮航空(695) / 立榮航空(525) / 漢恩航空(169) / FlexFlight (365)之機票
- 四. 適用票種：
所有個人機票及團體機票，但不包含不佔位嬰兒票及 ID/DG/GE/RG 折扣票。
- 五. 收取金額：
每張機票收取美金 25 元，無任何折扣，且不予退費。特殊旅客服務如擔架機位(STCR)以及額外座位(CBBG/EXST)，不另外徵收。
- 六. 訂位服務費將不提供列退佣金。
- 七. 收取方式：以 IATA Tax Code "YR" 隨票徵收。
- 八. 退改票規範：
 1. BSC 不可退費，僅下列情況可接受退費：
 - A. **符合長榮/立榮航空班機異動退改票作業辦法之適用條件者。**
 - B. 符合長榮/立榮航空免扣退票手續費資格者。
 - C. 符合美國 DOT 全額退費規範者。
 2. 機票更改時，BSC 費用不可與票價或其他稅金差額互相折抵。
 3. **2024/06/30**(含)前開立機票之改票規範：
 - A. 全程未使用機票，以改票日為計價基準。
 - B. 部分使用機票，以原開票日為計價基準。
- 九. 開立新票時，若長榮航空(695)本票只開立 B7 國際航段，或立榮航空(525)本票只開立 BR 航段時，無論系統計價結果為何，皆需收取每張機票等值美金 25 元之訂位服務費。

Revision of Booking Service Charge (BSC) Guideline of EVA Air / UNI Air

Please be noticed that the booking service charge of EVA Air/ UNI Air will be revised as follows:

1. Effectiveness: for tickets issue/reissue on/after **01JUL2024**.
2. Applicable Routes:
Regardless of the place of issue, all BR/B7 international flights except journey originating from Hong Kong.
3. Applicable Stock:
Tickets issued by EVA AIR (695) / UNI AIR (525) / HAHN Air (HR/169) or FlexFlight (W2/365)
4. Fare Type:
All fare type of tickets, except for Infant Fare Tickets and Free and Reduced ID/DG/GE/RG Fare Tickets.
5. Standard Charge:
Each ticket incurs a fee of USD 25.00 without any discount, and this fee is non-refundable. However, tickets issued for special services such as stretcher (STCR) or extra seat (CBBG/EXST) will not be subject to this charge.
6. No commission or incentive will be provided for BSC.
7. The BSC is to be collected under the IATA Tax Code – “YR”.
8. Refunds/Changes Assessment
 - (1) The BSC is generally non-refundable, except under the following conditions:
 - A. **When the ticket meets the requirements of BR/B7 refund fee waiver regulations.**
 - B. When a journey is affected by flight irregularities as per EVA provisions.
 - C. When a full refund is mandated in accordance with U.S. DOT regulations.
 - (2) Netting between the BSC and the fare/tax difference is not permitted.
 - (3) Changes for tickets issued on/before **30JUN2024**
 - A. Totally unused tickets: based on the current ticketing date.
 - B. Partially used tickets: based on the historical ticketing date.
9. For first issue of B7 international flights only being issued on 695 stock or BR flights only issued on 525 stock, the BSC of USD25.00 must be collected regardless of the pricing result.